Knowledge **Base Article**



Ohio Department of Job and Family Services

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The manual payment feature in SACWIS can be used to create payments for ancillary services, such as paying employment related child care. To do so, complete the following steps:

Important:

- The term **day care** (mentioned occasionally in this Knowledge Base Article) is interchangeable with the term **child care**.
- To complete this process, you will need to put the newly created provider payment on a roster, approve the payment, and then disburse the payment. The steps for doing these activities can be found in the **Foster Care Maintenance (FCM) Payment Processing** Knowledge Base Article.
- **Appendix A** of this Knowledge Base Article presents scenarios for two system warning messages that could appear when the record is saved, along with steps to resolve the issue.

Creating a Manual Payment

- 1. From the SACWIS Home screen, click the Financial tab.
- 2. Click the **Payment** tab.
- 3. Select the appropriate **Manual Payment Request** link in the **Navigation** menu on the left.

Home	Intake	Case	Provider	Financial	Administration
	Workload	Services	Eligibility 🤇	Payment Benefits	JFS 04280/04281
					<u>help</u>
Payment Request					
Payment Request	:s Search				
Payment Request	<u>is Roster</u>				
Manual Payment	Request				
Payment Search					
Disburgement	<u>or</u>				

The Manual Payment Selection Criteria screen appears.



4. Click the **Payment by Provider** link.

I			i <u>neip</u>	1	
	Payment Request	Manual Payment Selection Criteria		1	
	Processing Payment Requests Search	🖼 Payment By Provider			
	Payment Requests Roster	<u>Payment By Service Authorization</u>			
	Manual Payment <u>Request</u>			1	
I	Payment Search				

The link expands displaying the **Provider Information** section.

Important: If you're expecting to receive **IV-E reimbursement**, you need to choose the **service category** and **service type** mentioned below.

- 5. In the **Service Category** field, choose **Foster Care Miscellaneous** from the drop-down list.
- 6. In the **Service Type** field, choose **Employment Related Child Care** from the drop-down list.
- 7. If you know the **Provider ID** number:
 - Enter it in the **Provider ID** field (shown in orange below).
 - Click the **Go** button. The provider information appears in the grid.
 - Skip to the "Click the Create Manual Payment button" step below.
- 8. If you don't know the **Provider ID** number, click the **Search Provider** button.

Payment Request Processing Payment Requests Search Payment Requests Roster Manual Payment	Manual Payment Selection Criteria Payment By Provider Service Category: * Foster Care Miscellaneous Service Type: * Employment Related Child Care]
Request Payment Search Submit Rosters for Disbursement	Provider Information Provider / TD Search Provider D: Co	
<u>Disburse Payment</u> <u>Agency Repayment Plan</u> <u>Adoption Subsidy</u> <u>Disbursements</u> Create Adoption Payment	Create Manual Payment	

The **Provider Profile Search Criteria** screen appears.



- 9. Enter information into the filter criteria fields.
- 10. Click the **Search** button.

Provider Profile Search Crit Provider Name:	eria	Provider Category:
Provider Type:		×
Agency Type:	Agency:	
Member First Name:	Member Last Name:	Sounds Like
Reference	Reference Number:	Provider Status:
	0	2
Provider ID:		
Advanced Search Criter	ria .	
Search Clear Form	Return	

The results appear in the Provider Profile Search Results section of the screen.

11. Click the **Select** link for the appropriate provider.

Provider Profile Search Results Result(s) 1 - 15 of 15			Page
Provider Name/ ID	Provider Status	Provider Category	Address
select	ACTIVE	NONODJFS	
select	ACTIVE	NONODJFS	
select	ACTIVE	NONODJFS	

The selected provider appears in the **Provider Information** section of the **Manual Payment Selection Criteria** screen (shown in orange below).

12. Click the Create Manual Payment button.

Payment Request Processing Payment Requests Search Payment Requests Roster Manual Payment Request	Manual Payment Selection Criteria Payment By Provider Service Category: * Foster Care Miscellaneous - Provider Information	 Service Type: * 	Employment Related Child Care
Payment Search	Provider / ID	l l l l l l l l l l l l l l l l l l l	Provider Name
Submit Rosters for Disbursement	1234567	Happy Times Child Ca	re
Disburse Payment	Search Provider	- or -	Provider ID: Go
Agency Repayment Plan			
Adoption Subsidy Disbursements	Create Manual Payment		
Create Adoption Payment	Payment By Service Authorization		
Provider Payment Info			

The **Employment Related Daycare** screen appears.



Navigating the Employment Related Daycare Screen

This is a long screen and the sections are discussed in descending order below.

Payment Information Section

- 1. On the **Employment Related Daycare** screen, select the start date in the **Payment Start Date** field,
- 2. In the **Payment End Date** field, select the end date.

Employment Related Day Request Date:	Fiscal Worker: Agency:			
Payment Information Payment Start Date: *	06/01/2011 Payment End Date: *	06/17/2011	Purchase Order:	
Case Person Informatio	n Case ID Case Name Case Worker	Case Service Membe	r Status Id Service Bee	gin/End Date
Select Person				
Link Contract Costs				
Invoice Number:	Invoice Date:	Ver	ndor Number:	
1234567	Happy Times Child Care		appy Times Child Care	
-Service Information Service Category: Service Type: Service Description: *	Foster Care Miscellaneous Employment Related Child Care	×	User Comments: Spell Check Clear 4	× 00

Important:

- The employment related day care **Payment Start** and **Payment End** dates **do not** have to start and end within the same calendar month. As an example, the dates could span from June 27th through July 2nd.
- Neither of these fields can be future dated or you will receive the following error message.

```
Please correct the following data validation errors:
Payment Start Date and Payment End Date cannot be in future.
```



Case Person Information Section

1. On the **Employment Related Daycare** screen, click the **Select Person** button.

Payment Information Payment Start Date: *	06/01/2011	Payment End Date: '	06/17/2011	Purchase On	der:
Case Person Informatio		co Namo 🕴 Caco Workou 📗	Case Comice Nember 6	tatus Id	Commiss Regio/End Date
Select Person	Lase ID La	se Name Lase Worker	Lase Service Member S	otatus Io	Service begin/End Date
Contract Details Link Contract Costs					

The Select Person screen appears.

- 2. If you know the Person ID:
 - Type it in the **Person ID** field.
 - Click the **Go** button.
 - Skip to the "Click the **Select** link again" step below.
- 3. If you don't know the Person ID, click the **Search Person** button.

Select Person	- or -	Person ID:
Cancel		

The Person Search Criteria screen appears.

- 4. Enter information into the filter criteria fields.
- 5. Click the **Search** button.

et Name:		Fana C Sounds (HINT: AKA / Sounds Wildcard (%) search	unds Like Like' applies to last/first/n 5. 'Sounds Like' cannot be i	niddle name only. Ised together]		
iddle Name:		From Age:	J	To Age: Hispanio/Latino:	-	-
* Advanced Search	Criteria	renders -				

The results appear in the **Person Search Results** section of the screen.



6. Click the **Select** link for the appropriate person.

Person S Result(s) 1	earch Results - 1 of 1							Page 1 of 1
	Person ID	Name	Street	City	State/Zip	Gender	Age	DOB
select								
Return	I							

The **Selected Person** screen appears displaying the selected person.

7. Click the **Select** link again.

Select Person Search Person			- or -			P	erson ID:	Go
Person Name	Case Service Member Status ID/Status	Service Begin/End Date	Service Description	Case ID	Case Name	Case Category	Case Status	Case Status Date
select Showers, Apr	ʻil							

The **Employment Related Daycare** screen appears displaying the selection in the **Case Person Information** section as shown in orange below.

Employment	Related Daycar	e						
Request Date:		Fiscal Worker:		Agency:				
Payment In	formation ——							1
Payment Sta	rt Date: *	06/01/2011	Payment	End Date: * 06/17,	2011 📑	Purchase Order:		
Case Perso	n Information—							7
Person ID	Person	Case ID Cas	e Name	Case Worker	Case Servi	ce Member Status Td	Service Begin/End Date	
	Showers, April							
Select Per	son							



Contract Details Section (Optional)

If your agency has a contract already set up with a child care provider and you want to link it, complete the following steps. **However, linking contract costs is not a required step for completing this process.**

In order for contract services to appear on this screen:

- The provider must have the service already created. This is done in the **Service Credentials** section of the **Provider** record.
- A provider contract must already exist in the system.

To save the record, the provider payee information must be setup as either a network provider or an individual provider.

1. If needed, click the Link Contract Costs button on the Employment Related Daycare screen.

Employment Related Dayca Request Date:	Fiscal Worker:	Agency:		
Payment Information Payment Start Date: *	06/01/2011 🔲 Payme	nt End Date: * 06/17/3	2011 Purchase Order:	
Person ID Person	Case ID Case Name	Case Worker	Case Service Member Status Id	Service Begin/End Date
Select Person				
Link Contract Costs				

If no contract exists, only the **Provider ID** appears.

Contracts Filter Criteria Agency: County Children Services Provider:	ŝ	•	Status:	Active
Provider ID: 7654321		_	Contract Type:	•
Contract Begin:	-			
Contract End:			Contract Number:	
Filter Clear Form				
Result(s) 0				Page 0 of 0
Provider	Contract Type	Contract Number	Status Contrac Begin	t Contract End
No Results Returned.				
Close				



If a contract is already in place, this is an example of the type of information that would appear:

Contracts Filt	er Criteria						
Agency:	County Childre	en Services					
Provider:	D	AY CARE		•	Status:	Active	•
Provider ID:	7654321				Contract Typ	e:	•
Contract Begin:							
Contract End:					Contract Nun	nber:	
Filter Clea	ar Form						
Result(s) 1 to 1 o	of 1						Page 1 of 1
	Provider	Contract Type	Contract Number	Status	Contract Begin	Contract End	
view		Non-Placement		Active	01/01/2010	12/31/2011	contract services

- 2. If needed, complete the filter criteria fields.
- 3. Click the **Filter** button.

rovider:		×	Status:	Active
rovider ID:	7654321		Contract Type:	•
ontract Begin:	06/01/2010			
ontract End:	06/17/2011		Contract Number:	

The results appear in the **Contracts** section of the screen as shown in orange below.

4. Click the appropriate **Contract Services** link (on the right). Depending on your filter criteria, multiple rows may appear.

Contracts Fi	lter Criteria				
Provider:	Happy Times Child Care		•	Status:	Active
Provider ID:	7654321			Contract Type:	
Contract Begin	:				
Contract End:				Contract Number:	
Filter Cl	ear Form				
Contracts-					
Result(s) 1 to 1	1 of 1		,		Page 1 of 1
	Provider	Contract Type	Contract Number Status	Contract Co Begin	End
view Hap	py Times Child Care	Non-Placement	Active	01/01/2009 01/0	01/2025 contract services

The Contract Service History Filter Criteria screen appears displaying the Contract Service History screen below it.



This is an example of what appears if no existing contract services are in place:

Contract Service H	istory Filter Criteria		
Service Type:	W		
Service Description:	V	Child ID:	
Cost Begin:		Cost End:	
Sort Result By:	Cost Begin Date (Descending)	Sort Result By:	Service Description (Ascending)
Contract Service H	istory		
Result(s) 0		D	
No Results Returned.	tion Service ID Cost ID Cost Description	Person Person ID	Unit Type Unit Cost Cost Begin Cost End
Add Placemen	t Service Cost Add Non-Placement S	Service Cost	

This is an example of what appears if three types of rates are in place:

ervice 7	Type: E	mployment Re	lated Child	Care -							
ervice	Description:				Child I	0:					
ost Beg	gin:		=		Cost End:						
ort Res	sult By:	ost Begin Date	(Descend	ing) 💌	Sort Re	sult By:	Servi	ce Descripti	ion (Ascending)	
ontra ontract sult(s)	act Service History – t Number:) 1 to 3 of 3	Canadana	1	ſ		Deserves	11-24			Pag	ge 1 of 1
ilter Contra ontract sult(s)	act Service History – t Number:) 1 to 3 of 3 Service Descriptio	Service ID	Cost ID	Cost Description	Person	Person ID	Unit Type	Unit Cost	Cost Begin	Pag Cost End	ge 1 of 1
Contra contract asult(s) adit celect	oct Service History- t Number:) 1 to 3 of 3 Service Descriptio Employment Related Child Care	Service ID	Cost ID	Cost Description ERD Full-time weekly rate	Person	Person ID	Unit Type	Unit Cost \$200.00	Cost Begin 01/01/2009	Pag Cost End 01/01/2025	ge 1 of 1 delete
Filter Contra ontract esult(s) edit select edit select	act Service History- t Number:) 1 to 3 of 3 Service Descriptio Employment Related Child Care Employment Related Child Care	Service ID	Cost ID	Cost Description ERD Full-time weekly rate ERD Part-time weekly rate	Person	Person 10	Unit Type	Unit Cost \$200.00 \$100.00	Cost Begin 01/01/2009 01/01/2009	Pa Cost End 01/01/2025 01/31/2020	ge 1 of 1 delete delete

Important:

- This example shows three distinct contract services and the cost descriptions for employment related child care. One cost description is for **Full-Time Weekly**; one is for **Part-Time Weekly**; and one is for **Hourly**.
- A separate reimbursement ceiling exists for each unit of measure.
- The **Cost Description** column information can be whatever you choose to type in the field.



- 5. If the **Contracts Service History** screen appears displaying the service you want to select, skip to the "Click the Select link" step below.
- 6. If not, complete the filter criteria fields.
- 7. Click the **Filter** button.

Note: Adding a Provider Contract Service is discussed later in this Knowledge Base Article.

Contract Constant Util			1 11610 1
Service Type:	Employment Related Child Care		
Service Description:		Child ID:	
Cost Begin:		Cost End:	
Sort Result By:	Cost Begin Date (Descending)	Sort Result By:	Service Description (Ascending)
Filter			

8. Click the Select link for the appropriate service in the Contract Service History section.

	Service Description	Service ID	Cost ID	Cost Description	Person	Person ID	Unit Type	Unit Cost	Cost Begin	Cost End	
<u>edit</u> select	Employment Related hild Care			ERD Full-time weekly rate				\$200.00	01/01/2009	01/01/2025	<u>delete</u>
<u>edit</u> select	Employment Related Child Care			ERD Part-time weekly rate				\$100.00	01/01/2009	01/31/2020	<u>delete</u>
edit coloct	Employment Related Child Care			ERD Hourly Rate				\$5.00	01/01/2009	01/31/2020	<u>delete</u>

The Employment Related Daycare screen appears displaying the selected contract in the Contract Details section as shown below.

9. To remove this service, click the **Unlink** link (on the right).

Contr	ract Details							
	Provider Name	Cost Type	Contract ID/Num	ber Cost Description	Cost ID	Begin Date	End Date	
view		CONTRACT		ERD Full-time weekly rate		01/01/2009	01/01/2025	unlink
L	ink Contract Costs							



Provider Information Section

In the **Provider Information** section (**Employment Related Daycare** screen), complete the following fields as needed:

- 1. In the Invoice Number field, type the invoice number.
- 2. In the **Invoice Date** field, select the appropriate date.
- 3. In the **Vendor Number** field, enter the vendor number.

ſ	Provider Information					_	
	Invoice Number: 5555555	Invoice Date:	06/09/2011	Vendor Number:	76767676		
	Payee ID Payee			Service Provid	ler		
	L 1234567 Happy Times Child Care			Happy Times	Child Care		

Note: Since you've already selected the provider, the **Provider Information** section auto-populates with some data as shown in orange above.

Service Information Section

When a manual payment is already linked to a contract cost, the:

- Service Description field auto-populates with the value of Employment Related Child Care
- Service rate appears in the grid based on the contract service cost information. However, **this rate only becomes apparent** when you select the **Calculate** button.

Important: You cannot override the service rate on the manual payment to anything other than the contracted cost.

Service Information		
Service Category:	Foster Care Miscellaneous	User Comments:
Service Type:	Employment Related Child Care	
Service Description: *	Employment Related Child Care	
		Spell Check Clear 400
Payment Details		
Unit of Measure: *	Full Time Weekly	Select Dates Paid
Units: *	4	
Calculate		
Calculate		
	Case Trans Trans Direct Health	Add-Add-
Claim Maint	Admin Mgmt Maint Admin Srvcs Care O	ther Non- Basic Std Maint Admin On
Claim Maint Dates Units (M)	Admin Mgmt Maint Admin Srvcs Care O (A) (A) (A) (A) (M) (NR) (ther Non- Basic Std Maint Admin On NR) Placement Cost Cost (M) (A) (NR) Total Com



When a manual payment is **not** being linked to a contract cost:

- 1. In the **Service Description** field drop-down list, select **Employment Related Child Care**.
- 2. Enter the **Service Rate** amount (shown in orange) as discussed in the next section.
- 3. When you click the **Calculate** button, the amounts appear in the grid.

Service Information Service Category: Service Type: Service Description: *	Foster Care Miscellaneo Employment Related Chi Employment Related Child	us Us Id Care	er Comments: Spell Check Clear 400	
Payment Details Unit of Measure: * Units: * Calculate	Full Time Weekly	Select Dates Paid System Service Rate:	Service Rate: *	200.00
Claim Dates Maint Units 05/01/2011 05/31/2011 4	CaseTransUtn DireAdminMgmtMaintAdmin(A)(A)(A)(A)\$0.00\$0.00\$0.00\$0.00	er Ben Ect Health Cs Care Other Non-) (NR) (NR) Placement 00 \$0.00 \$0.00 \$0.00	Add- On Add- On Add- On Basic Std Maint Admin Cost Cost (M) (A) \$200.00 \$0.00 \$0.00 \$0.00	Add- On (NR) Total Com \$0.00 \$800.00

Payment Details Section

1. In the **Unit of Measure** field (**Employment Related Daycare** screen), select the appropriate value. The drop-down list choices are **Full-Time Weekly**, **Part-Time Weekly**, and **Hourly**.

Important:

- If you are not linking a contract cost, you must still complete this field.
- With a **Full-Time Weekly** or **Part-Time Weekly**, the number of units equals the number of weeks.
- With **Hourly**, the number of units equals the total number of hours being paid within the payment start and end dates.



- 2. In the **Units** field, enter the appropriate number.
- 3. In the Service Rate field, enter the service rate.
- 4. Click the **Select Dates Paid** button.

Payment Details				
Unit of Measure: *	Full Time Weekly 💌	Select Dates Paid		
Units: *	4	System Service Rate:	Service Rate: *	200.00
Calculate				

A calendar appears showing the payment start and end dates that were previously entered (in a light blue color) with boxes for check marks.

Important Calendar Information:

- Sunday is the beginning of the week and Saturday is the end of the week.
- A week only counts toward Full-Time Weekly and Part-Time Weekly units.
- The system looks at each week as one unit. Since the previous screen shot shows "4" units were selected for a full-time week, you should only check mark "four weeks" worth of days on the calendar.
- If your calendar dates and units do not match (for example, if you have more weeks selected than units), you will receive an error message when you save the record. The error message along with how to resolve the issue is discussed in Appendix A of this Knowledge Base Article.
- The system will gray out any calendar dates not within your claim period.
- 5. Check mark the appropriate dates.
- 6. Click the **OK** button at the bottom of the screen.

	Sun	Mon	Tue	Wed	Thur	Fri	Sat
	1	2	3	4	5	6	7
	8	9	10	11	12	13	14
	15	16	17	18	19	20	21
						•	
	22	23	24	25	26	27	28
	29	30	31				
DK Cancel							

The Employment Related Daycare screen appears.

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7. Click the Calculate button.

Service Information				
Service Category:	Foster Care Miscellaneous	Us	er Comments:	
Service Type:	Employment Related Child Ca	re		
Service Description: *	Employment Related Child Care	•		
			Spell Check Clear 400	
Devenent Datalla				
Payment Details				
Unit of Measure: *	Full Time Weekly 💌	Select Dates Paid		
Units: *	4	System Service Rate:	Service Rate: *	200.00
Calculate				
	Other	Beh	Add- Add-	
Claim Maint Admir	Case Trans Trans Direct H	lealth	Basic Std Maint Admin	Add-
Dates Units (M) (A)	(A) (A) (A) (M)	(NR) (NR) Placement	Cost Cost (M) (A)	(NR) Total Com
05/01/2011 4 \$0.00 \$0.00) \$0.00 \$0.00 \$0.00 \$0.00	\$0.00 \$0.00 \$0.00	\$200.00 \$0.00 \$0.00 \$0.00	\$0.00 \$800.00

A grid showing the payment information displays in the **Payment Details** section (shown in orange).

Important: In most cases, when a manual payment is processed for a reimbursable ancillary service, the reimbursement will be calculated based upon the denomination that is shown within SACWIS. The unit of measure can remain "1" and the system will correctly reimburse because most of the ancillary ceilings are established on a per-year or per-custody episode basis.

8. When complete, click the **Save** button at the bottom of the screen.

The Manual Payment Selection Criteria screen appears showing that your data has been saved.

Home	Intake	Case	Provider	Fina	ncial	Administration
				Payment		
						help
Payment Request Processing	Your data h	as been saved.	>			⊠ <u>close confirmation</u>
Payment Request	s Search Manual Pa	ayment Selection	Criteria			
Payment Request	s Roster	ent By Provider				



Important Information about Completing this Process

As mentioned previously, when completing the Paying Employment Related Child **Care** process, you will need to put the newly created provider payment on a roster, approve the payment, and then disburse the payment. To do so, refer to the **Foster** Care Maintenance (FCM) Payment Processing Knowledge Base Article for detailed steps about these activities.

Also, see **Appendix A** in this Knowledge Base Article for two system warning messages that could appear when saving a record.

Creating a Provider Contract

To create a provider contract, complete the following steps:

- 1. From the **Home** screen, select the **Provider** tab.
- 2. Click the **Directory** tab.
- 3. In the **Provider ID** field, type in the **Provider ID**.

Note: If you don't know the **Provider ID** number, use the steps discussed earlier in this knowledge base article to locate it.

Home	Intake	Case	Provider	Financial	Administra
Workload	Directory	Recruitment	Inquiry	Training Contracts	Agency Certif
Provider Sear	ch P	rovider Match			
Provider Profile Se	arch Criteria	🗖 АКА		Provider	Category:
Provider Type: Agency Type: Member First Name: Provider Reference	×	Agency: Member Last Name: Provider Reference			nds Like
Type: Provider ID:	1234567	Number:	OR	Providei	Status:
<u>Advanced Sear</u> Search Clear Fo	rm				

The results appear in the **Provider Profile Search Results** section.



4. Click the View link in the appropriate row.

Provider Status	Provider Category	Address
IVE	NONODJFS	
IVE	NONODJES	
I	VE	VE NONODJFS VE NONODJFS

The **Provider Overview** screen appears.

5. Select the **Contracts** link in the **Navigation** menu on the left.

Home	Intake	Case	Provider	Fin	nancial	Administration
Home Intake Case Provider Financial Administrati Workload Directory Recruitment Inquiry Training Contracts Agency Certific Provider Overview Provider Overview Provider Overview Provider Category: Non-ODJFS Provider ID: Provider Name: Provider Name: Provider Status: Provider Status: Provider Status: Skills Acceptance Criteria Primary Address: Primary Contact: Primary Contact: Strike: Credentials Provider Actions Provider Information Provider Information	Agency Certifications					
Provider Overview Activity Log Forms/Notices Skills	Provider Co Provider Cat Provider Nan Primary Adde	Overview egory: Non-OE ne: ress:)JFS		Provida Provida Primar	er ID: er Status: y Contact:
Acceptance Criteria Description of Home Contracts Startice Credentials Placements/Services CA/N Reports	<u>Tickler S</u> No Tickler Provider Provider Inter	Summary rs Available. Actions formation				

The **Contracts Filter Criteria** screen appears displaying the **Contracts** section below it.

6. Click the Add Contract button.

Activity Log Forms/Notices Skills Acceptance Criteria Description of Home	Contracts Filter Criter Agency: Contract Begin: Contract End:		Status: Contract Type: Contract Number:	Active	×	
<u>Contracts</u> <u>Service Credentials</u> <u>Placements/Services</u> <u>CA/N Reports</u> <u>Buile Visitations</u>	Filter Clear Form					Page 0 of 0
	Agency No Results Returned. Add Contract	Contract Type	Contract Number	Status	Contract Begin	Contract End

The Contract Details screen appears.

7. Complete the fields, as needed. The fields marked with a red asterisk (*) are mandatory.

Note: The contract dates do not have to match the start and end services dates.

8. Click the **Save** button at the bottom of the screen.

Contract Details							
Agency:							
Vendor Number:				# of I	eave days to be paid:	0	
Original Contract Begin Date: *	01/01/2011]		Cont	ract Type: *	Non-Place	ement 💌
Original Contract End Date: *	12/31/2011]		Contr	act Number:		
Original Contracted Amount: *	500000.00			Appro	oved Date:		
Encumbered Amount:]		Encur	mbered Date:		
Notification Type:		•		Used	Amount:		
Notification Ceiling:	•			Statu	ıs: *	Active	•
Comments:							×
Link Activities	Spell Check	Clear 250					
Start Date/ Activity State	Contact Type	Category	Sub-Ca	itegory	Responsible Wor	ker	Created By
Link Activity							
Amendments							
Amendment #		Begin	End	Amount		opproval Date	
Add Amendment							

The Contracts Filter Criteria screen appears displaying the completed Contracts section below it.

Acceptance Criteria	Contracts Filter Criteria			
Description of Home	Agency:	Status:	Active	
Contracts Service Credentials	Contract Begin:	Contract Type:		
Placements/Services	Contract End:	Contract Number:		
<u>CA/N Reports</u> <u>Rule Violations</u>	Filter Clear Form			
	Contracts Result(s) 1 to 1 of 1			Page 1 of 1
	Agency	Contract Contract Stat	us Contract Contract	
		туре мишьет	begin Enu	
	edit copy	Non- Placement Activ	ve 01/01/2011 12/31/2011	contract services



Adding a Provider Contract Service

To add a contract service, complete the following steps:

Important: If you try to add a contract cost but the service has not yet been set up in the system, the service will not appear in the **Agency / Service Description / Service ID** field drop-down list that you'll need to complete this process.

- 1. Navigate to the appropriate **Provider Overview** screen using the steps in the previous section.
- 2. Select the Service Credentials link in the Navigation menu on the left.

Home	Intake	Case	Provider	Fi	nancial	Administration
Workload	Directory	Recruitment	Inquiry	Training	Contracts	Agency Certifications
Provider Overview Activity Log Forms/Notices Skills	Provider Ca Provider Ca Provider Na Primary Add	Overview tegory: Non-ODJF me: dress:	s		Provid Provid Prima	er ID: er Status: ry Contact:
Acceptance Criteria Description of Home Contracte Service Credentials	□ <u>Tickler</u> No Tickle	<u>Summary</u> ers Available.				
Placements/Services CA/N Reports	Provide Provider In	r Actions				

The **Other Services Filter Criteria** screen (**Other Services** tab) appears displaying the **Other Services** section below it.

3. Click the Add Other Service button.

Provider Overview	Other Services Shared Home Agreements
Activity Log	Provider Category:
Forms/Notices	Other Services Filter Criteria
Acceptance Criteria	Type: Agency: Service Active
Description of Home Contracts	Sort Service Category (Ascending)
Service Credentials	By:
Placements/Services CA/N Reports	Filter
Rule Violations	Other Services Service Category Service Type Service Description Service Capacity Service Status Effective Date Age
	Add Other Service

The Other Services Details screen appears.



- 4. In the Service Category field, select Foster Care Miscellaneous.
- 5. In the Service Type field, select Employment Related Child Care.
- 6. In the Service Description field, select Employment Related Child Care.
- 7. In the Service Status field, select Active.
- 8. In the Effective Date field, select the appropriate date.
- 9. Click the Save button at the bottom of the screen.

Home	Intake	Case	Provider	Fi	nancial	Administra	tion
Workload	Directory	Recruitment	Inquiry	Training	Contracts	Agency Certif	ications
Provider Category:	Non-ODJFS	Provide	r ID :				<u>help</u>
Other Services I Agency:	Details						
Service Category	:* Foster Ca	re Miscellaneous	•	Formico	Status * Astivo -	ī	
Service Descripti	on: * Employme	ent Related Child Care	•	- Service.	Active _	I	
Service Capacity:				Effective	Date: * 01/01/2011		
Save Cancel							

The Other Services Filter Criteria screen (Other Services tab) appears displaying the results in the Other Services section as shown below.

Home	Intake	Case	Provider	Fi	nancial	Adminis	tration
Workload	Directory	Recruitment	Inquiry	Training	Contracts	Agency Ce	rtifications
Provider Overview Activity Log Forms/Notices Skills Acceptance Criteria Description of Home Contracts Service Credentials Placements/Services CA/N Reports Rule Violations	Your data has be Provider Category: Other Services Agency Type: Service Status: Sort By: Service C By:	en saved. Other Service Non-ODJFS Filter Criteria X Agency: X ategory (Ascending)	Provider ID :		Sh	ared Home Agreements	helr
	Other Services	Service Category Foster Care Miscellaneous ervice	Service Type Employment Related Child Care	Service Description Employment Related Child Care	Service Capacity	Service Effective Status Date CTIVE	Agency



Entering Provider Contract Costs

You can create multiple contract costs for one service description.

- 1. Use the steps (previously discussed) to navigate to the appropriate **Provider Overview** screen.
- 2. Select the **Contracts** link in the **Navigation** menu on the left.

Home	Intake	Case	Provider	Fir	nancial	Administration
Workload	Directory	Recruitment	Inquiry	Training	Contracts	Agency Certifications
Provider Overview <u>Activity Log</u> <u>Forms/Notices Skills</u>	Provider Ca Provider Ca Provider Na Primary Ada	Overview Itegory: Non-ODJF me: dress:	5		Provider Provider Primary	· ID: · Status: Contact:
Acceptance Criteria Description of Home Contracts Scrube Credentials Placements/Services	Tickler No Tickle Provide	Summary ers Available. r Actions				
CA/N Reports	Provider I	nformation				

The **Contracts Filter Criteria** screen appears displaying the **Contracts** section below it.

3. Click the **Contract Services** link.

Home	Intake	Case	Provider	Fi	nancial		Adminis	tration
Workload	Directory	Recruitment	Inquiry	Training	Contra	cts	Agency Ce	rtifications
rovider Overview ctivity Log orms/Notices kills ccceptance Criteria escription of Home ontracts ervice Credentials accements/Services	Provider Catego Contracts I Agency: Contract Beg Contract End	Filter Criteria	1		Status: Contract Ty Contract No	vpe: umber:	Active	×
A/N Reports ule Violations	Contracts Result(s) 1 to	a 1 of 1 Agency	Contract Type	t Contract Number	Status	Contract Begin	Contract End	Page 1 of 1
	edit copy		Non- Placement		Active	01/01/2011	12/31/2011	contract services

The **Contract Service History Filter Criteria** screen appears displaying the **Contract Service History** section below it.



4. Click the Add Non-Placement Service Cost button.

Contract Service Hi	story Filter Criteria		
Service Type:	<u> </u>		
Service Description:		Child ID:	
Cost Begin:		Cost End:	
Sort Result By:	Cost Begin Date (Descending)	Sort Result By:	Service Description (Ascending)
Filter Clear Form Contract Service Hi Contract Number:	story		
Filter Clear Form Contract Service Hi Contract Number: Result(s) 0	story		Page 0 of 0
Filter Clear Form	Story tion Service ID Cost ID Cost Description	1 Person Person ID	Page 0 of 0 Unit Type Unit Cost Cost Begin Cost End
Filter Clear Form Contract Service Hi Contract Number: Result(s) 0 Service Descrip No Results Returned.	Story tion Service ID Cost ID Cost Description	1 Person Person ID	Page 0 of 0 Unit Type Unit Cost Cost Begin Cost End
Filter Clear Form Contract Service Hi Contract Number: Result(s) 0 Service Descrip No Results Returned. Add Placement	Story tion Service ID Cost ID Cost Description	1 Person Person ID Service Cost	Page 0 of 0 Unit Type Unit Cost Cost Begin Cost End
Filter Clear Form Contract Service Hi Contract Number: Result(s) 0 Service Descrip No Results Returned. Add Placement	Story tion Service ID Cost ID Cost Description	n Person Person ID Service Cost	Page 0 of 0 Unit Type Unit Cost Cost Begin Cost End

The Contract Service Cost Details screen appears.

- 5. In the **Agency / Service Description / Service ID** field, select the appropriate **Service Description** from the drop-down list.
- 6. Enter content in the other mandatory fields marked with a red asterisk (*).
- 7. In the **Cost Description** field, enter the appropriate content.
- 8. Click the **Save** button.

Important: As was previously mentioned, you **can** create multiple contract costs for one service description.

Contract Service Cost Details	5	Contract Cost	
Agency/Service Description/Service ID: *	D/A	ID: - Employment Related Child Care -	
Specific Person: Person ID: Unit Type:		Person Search	
Contracted Units: *	10000	Cost Begin: * 01/01/2011	
Unit Cost: *	200.00	Cost End: * 12/31/2011	
Used Units:		Last Updated:	
Cost Description:	ERD Full-time weekly rate		<u> </u>
			-
	Spell Check Clear	225	
Save Cancel			

The **Contract Service History Filter Criteria** screen appears displaying the **Contract Service History** section below it.



Your data has been saved	I.					lose confirmation
Contract Service Histor	y Filter Criteria					
Service Type:		•				
Service Description:	•		Child ID:]	
Cost Begin:			Cost End:			
Sort Result By:	Cost Begin Date (Descen	ding) 💌	Sort Result By:	Service Description	(Ascending) 💽	[
Contract Service Histor Contract Number: Result(s) 1 to 1 of 1	y					Page 1 of 1
Service Descri	iption Service Cost	ID Cost Description	Person ID	Unit Unit Type Cost	Cost (Begin	Cost End
edit Employment Relate <u>copy</u> Care	ed Child	ERD Full-time weekly rate		\$200.00	01/01/2011 1	2/31/2011 <u>delete</u>
Add Placement Ser	vice Cost Ad	d Non-Placement Service Cos	it			
Close						

Below is an example showing multiple contract costs:

rvice	Type: Description:	<u>न</u>			Child ID:						
st Be	agin:		-		Cost End	b			1		
rt Re	sult By:	ost Begin Date	(Descendi	ng) 🔹	Sort Res	ult By:	Servio	e Descripti	on (Ascending) -	
ontra ntrac sult(s	act Service History — ct Number: s) 1 to 3 of 3									Pa	ge 1 of 1
ontra ntrac sult(s	act Service History— tt Number: s) 1 to 3 of 3 Service Description	Service ID	Cost ID	Cost Description	Person	Person ID	Unit Type	Unit Cost	Cost Begin	Pag Cost End	ge 1 of 1
ontrac sult(s <u>dit</u> 2py	act Service History t Number: a) 1 to 3 of 3 Service Description Employment Related Child Care	Service ID	Cost ID	Cost Description ERD Full-time weekly rate	Person	Person ID	Unit Type	Unit Cost \$200.00	Cost Begin 01/01/2011	Pag Cost End 12/31/2011	ge 1 of 1 delete
ontra ntrac sult(s dit dit dit dit	act Service History – tt Number: s) It to 3 of 3 Service Description Employment Related Child Care	Service ID	Cost ID	Cost Description ERD Full-time weekly rate ERD Part-time weekly rate	Person	Person ID	Unit Type	Unit Cost \$200.00 \$125.00	Cost Begin 01/01/2011 01/01/2011	Pag Cost End 12/31/2011 12/31/2011	delete delete
ontrac sult(s dit opy dit opy dit opy	act Service History- tt Number: s) I to 3 of 3 Service Description Employment Related Child Care Employment Related Child Care	Service ID	Cost 1D	Cost Description ERD Full-time weekly rate ERD Part-time weekly rate ERD Hourly Rate	Person	Person ID	Unit Type	Unit Cost \$200.00 \$125.00 \$7.00	Cost Begin 01/01/2011 01/01/2011 01/01/2011	Pa(Cost End 12/31/2011 12/31/2011 01/31/2011	delete delete delete



Appendix A: Two System Warning Messages

1) Non-Matching Unit and Date Fields Warning Message

This section presents a scenario where a Unit field and Date field validation error message appear (shown below), along with the steps to resolve it.

- > Using the steps from this Knowledge Base Article, in the **Payment Details** section (Employment Related Daycare screen), you enter the number "3" in the **Units** field.
- > You click the **Select Dates Paid** button.

Payment Details			
Unit of Measure: *	Full Time Weekly 🔽	Select Dates Paid	
Units: *	3		
Calculate			

- > On the calendar, you check mark the dates to be paid. Note that the dates span four different weeks.
- > You click the **OK** button.

				May 20	011			
	Sun	Mon	Tue	Wed	Thur	Fri	Sat	
	1 🔽	2	3	4	5	6 I	7	Week 1
	8	9	10	11 🔽	12 🔽	13	14	Week 2
	15 🔽	16 🔽	17	18 🔽	19	20 🔽	21	Week 3
	22 🔽	23 🔽	24	25	26	27	28	Week 4
	29	30	31					
OK Cancel								



- In the Payment Details section (Employment Related Daycare screen), you click the Calculate button.
- > You click the **Save** button.

	Payment Unit of Mea Units: * Calculat	Details asure:	*			Full	Time Wee	ekly 🔽			1	Selec	ct Dates	: Paid	1			
	Claim Dates 05/01/2011 05/31/2011	Units 3	Maint (M) \$0.00	Admin (A) \$0.00	Case Mgmt (A) \$0.00	Trans Maint (A) \$0.00	Trans Admin (A) \$0.00	Other Direct Srvcs (M) \$0.00	Beh Health Care (NR) \$0.00	Other (NR) \$0.00	Non- Placement \$600.00	Basic Cost \$0.00	Std Cost \$0.00	Add- On Maint (M) \$0.00	Add- On Admin (A) \$0.00	Add- On (NR) \$0.00	Total \$600.00	Comme
(Save Car	ncel																

The following error message appears at the top of the screen:

```
Please correct the following data validation errors:
'4' units have been selected, but '3' units have been entered to be paid.
```

This error message tells you the **calendar days** that you entered **do not match** the number in the **Units** field.

To correct this issue, you can do one of two things:

- Change the number of units to coincide with the four weeks selected on the calendar
- Change the calendar dates to reflect three week's worth of child care

Changing the Units

To resolve the issue, this screen shot shows you can change the number of units to match the number of weeks selected on the calendar.

Payment	Details																
Unit of Mea	asure:	-			Full	1 ime wee	экіу 💌				Selec	t Dates	Paid				
Calculate	e																
				Case	Trans	Trans	Other Direct	Beh Health					Add- On	Add- On	Add-		
Claim Dates	Unite	Maint	Admin	Mgmt	Maint	Admin	Srvcs	Care	Other	Non-	Basic	Std	Maint	Admin	On	Total	C
0.0103	Units	(M)	(A)	(A)	(A)	(A)	(11)	(NK)	(NK)	Flacement	COSL	COSL	(11)			Total	Comme



			May 20	011			
Sun	Mon	Tue	Wed	Thur	Fri	Sat	
1	2	3	4	5	6	7	Wook 1
					◄		VVEEK I
8	9	10	11	12	13	14	Week 2
	•						VVCCK Z
15	16	17	18	19	20	21	Week 3
V	~	Γ	V	Γ	V		WCCKO
22	23	24	25	26	27	28	Wook 1
	V						WEEK 4
29	30	31					

Changing the Dates

Or, this screen shot shows you can reduce the number of selected calendar days to match the three week's worth of day care (3 units).

			May 20	011			
Sun	Mon	Tue	Wed	Thur	Fri	Sat	
1 🔽	2	3 []	4	5	6 I	7	Week 1
8	9	10	11 🔽	12 🔽	13	14	Week 2
15 🔽	16 🔽	17	18 🔽	19	20 🔽	21	Week 3
22	23	24	25	26	27	28	
29	30	31					

Payment	Details	;															
Unit of Mea	asure:	*			Full	Time Wee	ekly 🔹				Sele	t Dates	; Paid				
Units: *						3											
Calculate	e																
Claim Dates	Units	Maint (M)	Admin (A)	Case Mgmt (A)	Trans Maint (A)	Trans Admin (A)	Other Direct Srvcs (M)	Beh Health Care (NR)	Other (NR)	Non- Placement	Basic Cost	Std Cost	Add- On Maint (M)	Add- On Admin (A)	Add- On (NR)	Total	Comme
05/01/2011 05/31/2011	3	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$600.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$600.00	

> After making the change, click the **Save** button. The record is saved and the error message no longer appears.



2) Non-Matching Hourly Rate and Calendar Hours Warning Message

This section presents a scenario where the Hourly Rate field and the Calendar hours do not match causing a validation error message to appear (shown below), along with the steps to resolve the issue:

> Using the steps from this Knowledge Base Article, on the **Contact Service** History screen, you click the Select link in the appropriate row to select the hourly contract rate.

ervice Description:					Child II	D:					
ost Begin:				() () () () () () () () () () () () () (Cost Er	nd:			1		
ort Result By:	Cost I	Begin Date	(Descendin	(g)	Sort Re	esult By:	Servio	e Descripti	ion (Ascending) -	
inter iontract Service Hist intract Number:	ory										
Contract Service Hist Intract Number: Isult(s) 1 to 2 of 2	ory	Service	C-410	0.10	0	Person	Unit	Unit	Contractor	Pag	ge 1 of 1
Contract Service Hist ontract Numbers Isult(s) 1 to 2 of 2 Service Desc	ription	Service ID	Cost ID	Cost Description	Person	Person ID	Unit Type	Unit Cost	Cost Begin	Pa Cost End	ge 1 of 1
Contract Service Hist ontract Number: isult(s) 1 to 2 of 2 Service Desc dit Employment Re slact Child Care	ory ription	Service ID	Cost ID	Cost Description ERD Full-time weekly rate	Person	Person ID	Unit Type	Unit Cost \$200.00	Cost Begin 01/01/2011	Pag Cost End 12/31/2011	ge 1 of 1 delete

- > You select **Hourly** in the **Unit of Measure** field drop-down list.
- > You enter the number **40** in the **Units** field.
- > You click the **Select Dates Paid** button.

Service Category: Service Type: Service Description: *	Foster Care Miscellaneous Employment Related Child Care Employment Related Child Care	User Comments:
Unit of Measure: * Units: * Calculate	Hourly v	Select Dates Paid



> On the calendar, you enter **32** hours and then click the **OK** button.

				May 2011			
	Sun	Mon	Tue	Wed	Thur	Fri	Sat
	1	2	3	4	5	6	7
		8					
	8	9	10	11	12	13	14
		8					
	15	16	17	18	19	20	21
		8					
	22	23	24	25	26	27	28
		8					
	29	30	31				
OK Cancel							

> You click the **Calculate** button and then the **Save** button.

	Payment Details Unit of Measure: *	Hourly	Select Dates Paid	
L	Units: *	40		
	Calculate			
k	Save Cancel			

The following error message appears at the top of the screen:



To resolve this error message, **you must either add hours or change the number of units** as shown below.



Changing the Units Field

- > In the **Units** field, you can change the number **40** to **32**.
- > Click the **Calculate** button and then the **Save** button.

Service Category: Service Type: Service Description: *	Foster Care Miscellaneous Employment Related Child Car Employment Related Child Car	re ver Comments:
		Spell Check Clear 400
Payment Details		
Unit of Measure: *	Hourly	Select Dates Paid
Units: *	32	
Calculate		
	Other Other	Beh Add- Add-
Claim Maint	Case Trans Trans Direct H Admin Mgmt Maint Admin Srvcs (ealth On On Add- Care Other Non- Basic Std Maint Admin On (M) Tatal Care
Dates Units (PI)		(NK) (NK) Placement Cost Cost (H) (A) (NK) Total Com

Changing the Calendar

- Or, in the Calendar, you can enter additional hours that total the number 40 to match the Units field.
- > Click the **OK** button.

				May 2011			
	Sun	Mon	Tue	Wed	Thur	Fri	Sat
	1	2	3	4	5	6	7
		8					
	8	9	10	11	12	13	14
		8					
	15	16	17	18	19	20	21
		8					
	22	23	24	25	26	27	28
		8					
	29	30	31				
		8					
OK Cancel							



> Click the **Calculate** button and then the **Save** button.

	Payment	Details																
	Unit of Mea	Unit of Measure: *				Hourly						Select Dates Paid						
	Units: *						40											
		_																
	Calculate																	
L								Other	D-b									
L	cl-1				Case	Trans	Trans	Direct	Health	011			614	On	On	Add-		
L	Dates	Units	(M)	Admin (A)	(A)	Maint (A)	Admin (A)	(M)	(NR)	(NR)	Non- Placement	Cost	Cost	(M)	Admin (A)	(NR)	Total	Comme
	05/01/2011 05/31/2011	40	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$5.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$200.00	
L																		
	Save	ncel																

After making the change, the record is saved and the error message no longer appears.

